

Falls Church Public Safety  
2016 Annual Report



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# Message from the Chief

The Falls Church Public Safety Team's proudly presents the Annual Report for 2016. The report summarizes extraordinary public safety services provided by the men and women of the Falls Church Police & Fire Marshal/Emergency Management Office.

This report highlights quantitative data, special events, investigative cases and accomplishments from the Department's Operations, Services and Fire Marshal/Emergency Management Divisions. Annually, we gladly recognize the collective effort of all City departments including our school system; as we work in partnership to ensure a strong commitment to the priority of public safety service. We proudly serve as partners in the criminal justice system with the Arlington Commonwealth's Attorney Office under the leadership of Ms. Theo Stamos and her team of Commonwealth's Attorneys, as well as, the Falls Church Juvenile Probation & Parole.

This year posed a wide range of challenges for the profession of law enforcement managing a record number of diverse first amendment demonstrations, to active shooter and terrorist incidents throughout the nation and worldwide. Events on the worldwide and national stage have a direct effect on our community and the services we provide. I am very proud of the collective response from the citizens of Falls Church and all of the professionals that serve this community. Together we learn from current events, evolve in our practices and proactively act to make Falls Church a safe and welcoming community. In the evolution of change within our department and the service we provide, we have embodied the pillars and recommendations of *The Presidential Taskforce 21<sup>st</sup> Century Policing Taskforce* and proudly were awarded the Certificate of Accreditation from the Virginia Law Enforcement Professional Standards Commission.

Throughout the year 2016, we provided exceptional public safety service to a growing City with complex demands and evolving special events. The officers and administrative staff of the Police Department work each and every day to become better public servants and good stewards of the citizens' tax monies and public trust. We are fortunate to depend on the generous compliment of Sheriff Deputies in the Falls Church Sheriff's Office lead by Sheriff Steve Bittle and a number of Falls Church Volunteer Firefighters lead by Fire Chief Kevin Henry. Additionally, we are privileged to work in concert with our mutual aid partners in neighboring jurisdictions throughout the region and Commonwealth. We enjoy and support a regional approach to public safety and proudly participate in the continued efforts of the Northern Virginia Regional Gang Task Force.

Each and every Officer, the Parking Enforcement Officer, the Fire Marshal, the Crossing Guards, the Animal Control Officer, the Communications Dispatchers, and the Administrative staff are firmly committed to the safety and concerns of all citizens in Falls Church.

The Public Safety Team is fortunate to work in partnership with City residents who they themselves have served this great Country and City in various capacities. The legacy of work by our City's residents has created the landscape of the parks, bike paths, businesses and schools. Their life's work is the lifeblood of the living institutions which define the Little City. I dedicate this report to my dear friend, an American hero, Roger Neighborgall who demonstrated tremendous strength, leadership and unwavering support for this country, every American and the City of Falls Church.

We proudly serve the City with you.

Mary Gavin

# Mission Statement

## **Police**

The Falls Church Police Department is committed to providing and maintaining the highest quality public safety service to the community at large and to its neighboring partners through prevention, intervention, investigations and enforcement in all facets of the criminal justice and emergency management systems.

## **Fire Marshal**

The mission of the Fire Marshal is life safety and property preservation through the enforcement of the Virginia Statewide Fire Prevention Code. The City Fire Marshal is designated as the Fire Official for the City.

## **Office of Emergency Management**

The Office of Emergency Management provides the leadership, coordination and operational planning that enables the City's response to, and recovery from, the impact of natural and man-made hazards. Our vision is that every member of the community has a responsible to be prepared. In doing so, we will be ready and resilient as one community.

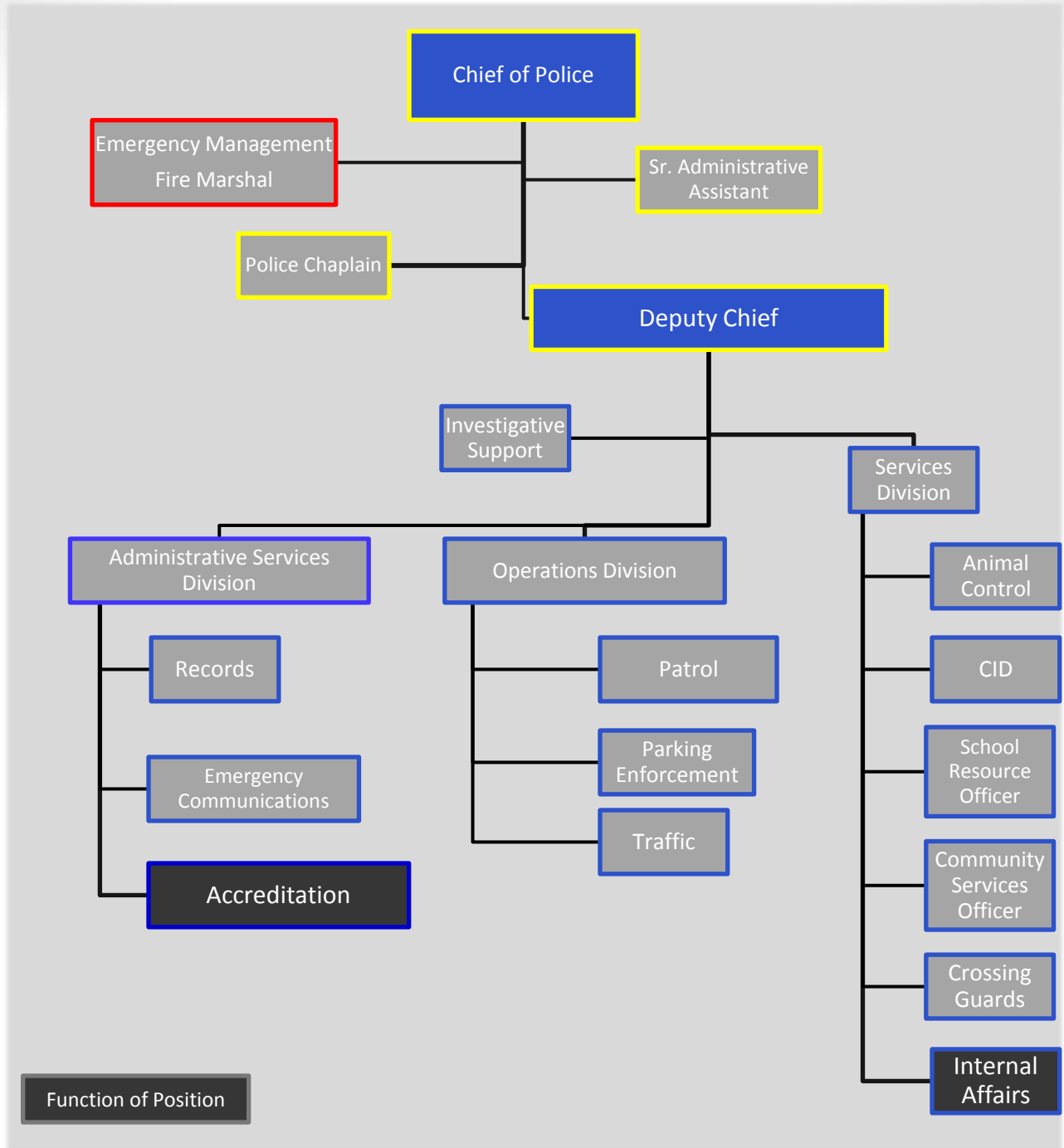
## **Core Values**

Commitment  
Communication  
Teamwork

Innovation  
Learning  
Empowerment



# Organization Chart



## Demographics:

2016 City Population: 13,800  
Land area: 2.3 square miles  
Total CFC employees: 45  
Total current sworn officers: 33

# FPCPD Teams



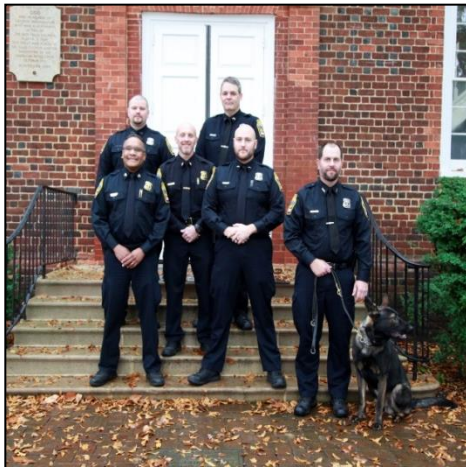
A Squad



City Manager &  
Command Staff



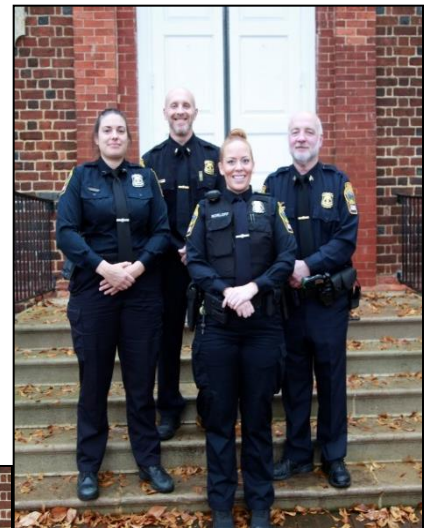
B Squad



C Squad



Dispatch



D Squad



SRO, CSO, Animal Control, Administrative



Crossing  
Guards



Criminal Investigations Unit

# Statistical Highlights

Police Activity Totals	2015	2016
Calls for Service	28,640	31,096
Part I Offenses	312	314
Part II Offenses	298	255
Total Arrests	839	729
Adult Arrests	816	697
Juvenile Arrests	23	32
DUI/DWI Arrests	78	57
Reportable Traffic Accidents	197	199
Traffic Tickets	2330	2883
Parking Tickets	3267	2426

Selected Offense Summary	2015	2016	Change	% Change
Assault	65	62	-3	-4.6%
Aggravated Assault	7	10	3	42.9%
Auto Theft	13	19	6	46%
Burglary	8	10	2	25%
Counterfeiting/Forgery	9	7	-2	-22.2%
Destruction of Property	108	98	-10	-9.3%
Drunkenness	60	53	-7	-11.7%
Drug/Narcotics Violations	45	43	-2	-4.4%
Embezzlement	1	3	2	200%
Fraud Offenses	46	66	20	43.5%
Homicide/Murder	0	0	0	0
Kidnapping/Abduction	7	1	-6	-85.7%
Larceny	212	200	-12	-5.7%
Rape	3	4	1	33.3%
Robbery	11	13	2	18.2%
Sex Offenses	5	15	10	200%

The chart above list offense data for major categories of crime.



# New Hires

## **Officer Erik Reynolds**

A graduate of Longwood University, Erik completed his senior year internship with the police department. Upon his graduation, Erik was hired by the FCPD and completed the Northern Virginia Criminal Justice Academy in July 2016. Erik is currently assigned to Patrol in the Operations Division.



## **Officer Gregory Johnson**

Officer Johnson began his career with the Arlington County Sheriff's Office in 2014 and was hired by the FCPD in February 2016. Officer Johnson completed his Field Training Program in June 2016 and is currently assigned to Patrol in the Operations Division.



## **Officer Daniel People**

Officer People began his career with the Arlington County Sheriff's Office in 2014 and was hired by the FCPD in February 2016. Officer People completed his Field Training Program in June 2016 and is currently assigned to Patrol in the Operations Division.

## **Officer Fallon Norloff**

Officer Norloff began her career with the Alexandria Sheriff's Office in 2009 transferred to the Falls Church Sheriff's Office in 2014 where she served for 2 years and then was hired by the FCPD in October 2016. Officer Norloff completed her Field Training Program in early 2017 and is currently assigned to Patrol in the Operation Division.

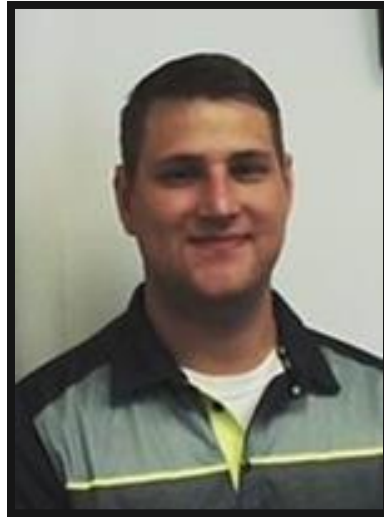




# New Hires

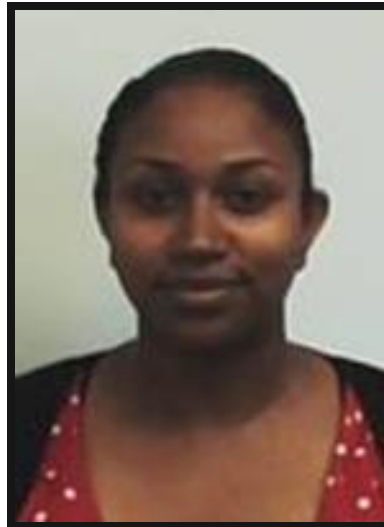
## **ECT Chris Haislmaier**

ECT Haislmaier began his career in law enforcement communications with the FCPD in September 2016. ECT Haislmaier will complete his Dispatcher Training in March 2017, and will be assigned to the Emergency Communications Unit.



## **ECT Sarah Hayes**

ECT Hayes began her career in law enforcement communications with the FCPD in September 2016. ECT Hayes will complete her Dispatcher Training in March 2017, and will be assigned to the Emergency Communications Unit.



# Promotions

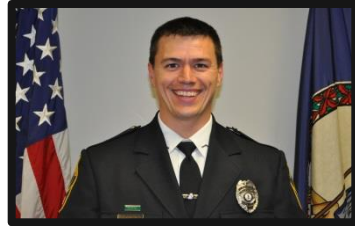
## **Sergeant Jiwan Chhetri**

10 year veteran with Falls Church Police Department who has served in Patrol as an Officer, Field Training Officer, Corporal, Quartermaster, SWAT Member and promoted to Sergeant, Midnight Patrol.



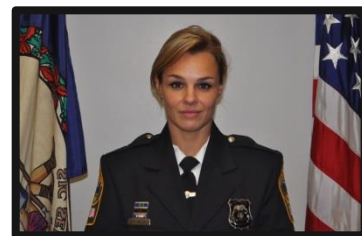
## **Corporal James Brooks**

10 year veteran with Falls Church Police Department who has served as a Patrol Officer, Community Services Officer, RAD Instructor and promoted to Corporal, Daywork Patrol.



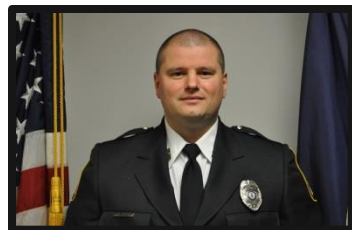
## **Corporal Sharee Karlinsey**

3 years veteran with George Mason University Police and has served 10 years with Falls Church Police Department as a Patrol Officer, Field Training Officer, Detective, Federal Taskforce Member, Polygraph Examiner, Lead RAD Instructor and promoted to Corporal, Midnight Patrol.



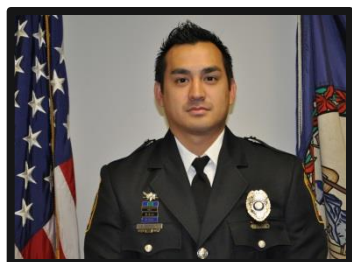
## **Corporal Dimitri Issaev**

8 year veteran with Falls Church Police Department as a Dispatcher, 6 years as a Police Officer, Field Training Officer, SWAT Member, Honor Guard, Firearms Instructor and promoted to Corporal, Midnight Patrol.



## **Corporal Saysavath Symoun**

10 year veteran with Falls Church Police Department who has served as a Patrol Officer, Field Training Officer, Detective, Federal Task Force Member, SWAT Member, Honor Guard, RAD Instructor, Firearms Instructor and promoted to Corporal, Midnight Patrol.



# Department Highlights

## Sober Ride

The City of Falls Church Police Department participated in the Sober Ride Campaign during all major holidays to ensure greater Washington, DC residents have a safe way home on high-risk holidays. This program has existed since 1991 and has dispatched over 65,000 safe rides home.



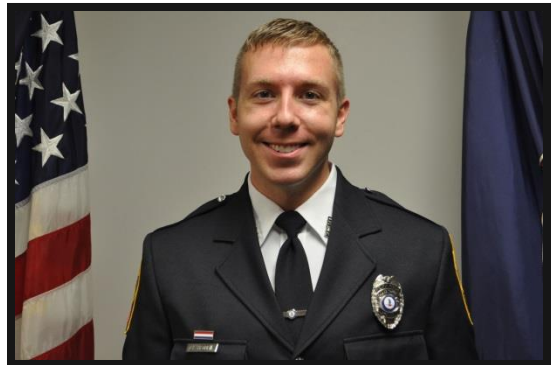
## Police Unity Tour

In May 2016, Chief Mary Gavin participated in the Police Unity Tour in remembrance of all those who have given the ultimate sacrifice while in the line of duty. This grueling ride through the hills of southern Virginia spans 3 days with a total of 250 miles. Way to make us proud Chief!



## Washington Regional Alcohol Program (WRAP) Award

In December 2016, for the second year in a row, PFC Kevin Hedden was recognized by WRAP for his commitment to preventing Drunk Driving and under age drinking.



## Police K-9 Certificate

On December 23, 2016, Officer Matt Parker and our newest member of the FCPD, K-9 "Fitz," graduated from the Metropolitan Police Department Patrol K-9 School. This grueling three month school prepared Officer Parker and Fitz to work together in the areas of obedience, criminal apprehension, article and building search. This upcoming year, Officer Parker and Fitz will be attending Alexandria Bomb Detection School. After graduation, Fitz will be used as a resource for all of the City hosted special events to help ensure public safety.



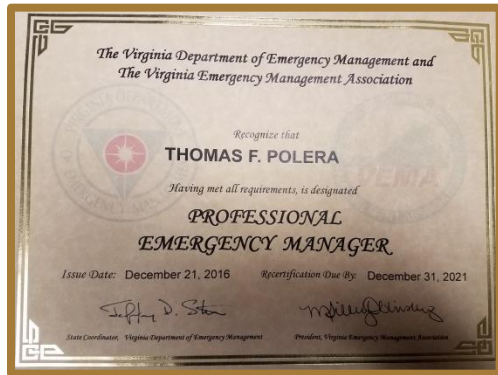


# Department Highlights

## Continual Education & Professional Certificate Accomplishments

### Certified Public Manager Program

Lieutenant Pilar Uelman earned a certificate for Public Management and Policy from George Mason University's 1st Public Safety Cohort.



### Professional Emergency Manager

Captain Tom Polera earned a certificate for Professional Emergency Manager from the Virginia Department of Emergency Management Association. This is the highest designation in the Emergency Management field in the Commonwealth of Virginia.

### Certificate Public Manager Program

CSO James Brooks earned a certificate for Public Manager from George Washington University's Institute of Regional Excellence, Washington Regional Council of Government.



### Bachelor's Degree

Sergeant Markus Bristol earned a Bachelor's Degree from Columbia Southern University in Criminal Justice.

# Department Highlights

## Professional Certificate Accomplishments



### Accreditation

The Virginia Department of Criminal Justice Services (DCJS) provides a program for the professional accreditation of law enforcement agencies, based on their meeting comprehensive, rigorous standards. The program is overseen by the Virginia Law Enforcement Professional Standards Commission (VLEPSC), which consists of police chiefs and sheriffs from throughout the Commonwealth. Successful participation in the accreditation program involves regular self-assessments by participating departments, as well as periodic on-site reviews by assessors from other participating agencies. Participation in Virginia's law enforcement accreditation program is completely voluntary.

The Falls Church Police Department has voluntarily participated in the state accreditation program since 1993. Achieving and maintaining accredited status is an ongoing effort, requiring continuous scrutiny and modification of departmental policies and procedures in order to ensure compliance with accreditation standards.

During the month of July 2016, the Police Department successfully completed an on-site assessment for compliance with State accreditation standards. The Department was found to be operating in compliance with over 600 separate standards governing Administration, Operations, Personnel, and Training, and was awarded a Certificate of Accreditation from the Virginia Law Enforcement Professional Standards Commission.

The Certificate of Accreditation is only possible through the continual support from the City of Falls Church citizens, City Council, City Management to include all City Departments. The Falls Church Police are grateful for the support from all entities and are proud to be among the community of Police Departments and Sheriff Offices throughout the Commonwealth that comprised the Virginia Law Enforcement Professional Standards Commission.



Mr. Derrick Mays (DCJS) presents the Accreditation certificate to the City of Falls Church. <sup>t</sup>

# Operations Division

The Operations Division is the most visible of the Department's Divisions, as it is responsible for responding to calls for service in the City 24 hours a day, 7 days a week. The officers provide proactive patrol and respond to complaints from citizens, investigate motor vehicle accidents and perform traffic enforcement duties. The Operations Division has 21 officers and one civilian employee assigned to the Parking Enforcement Officer position.

Directed patrols and community policing assignments have expanded in the past year to address current crime trends and strengthen our community presence. In an effort to prevent crimes the patrol officers regularly engage the City's ABC licenses, focus on larceny from auto crimes with patrol tactics and PSAs and spend quality time on walking beat in City's business districts. Patrol Officers make an effort during their shift to engage the City's school children by eating lunches in the school cafeteria, conduct standing patrol on a City school bus stops and various other rewarding activities.

Directed patrols for traffic related issues is one of the most frequent complaints and concerns in the City. This past year we deployed a new traffic radar trailer and mobile traffic counter/speed monitoring system. These two devices have assisted in pinpointing problem areas so that patrol units can be deployed timely and at critical location assisting in critical resource management.

The second most frequent complaint and/or concern in the City is parking related issues. The Parking Enforcement Officer investigates, strategizes and enforces the City ordinances regarding parking regulations. This year the PEO has proactively worked with various Departments in the City and small community groups to make changes in policies to help resolve problematic areas in the residential and commercial areas. The Parking Enforcement Officer position is currently a part time employee but has had significant impact on the landscape of parking throughout the City which has been essential to the community's expansive growth.

Together, with all Divisions of the Police Department and all Departments within the City government, the Operations Division works collaboratively in responding to reported crime and quality of life issues that affects the City and its citizenry. The Operations Division fulfills this public safety responsibility by embracing the principles of the government service defined in the City's vision to maintain a safe and vibrant community.





# Operations Division

## Rape Aggression Defense Program

In 2016, Corporal Sharee Karlinsey spearheaded the RAD Program. This year marks the 15th annual set of classes (2 each year) hosted by the City of Falls Church Police. The participation level of this class has been at full capacity each and every time it has been offered. This popular class teaches women how to confidently defend themselves from stranger attacks on the street or in their homes. The class had a compliment of Law Enforcement instructors from throughout the region including: the George Mason University Police, Town of Vienna Police Department, Prince William County Sherriff's Office and Manassas City Police.

The enthusiasm and camaraderie built from this class is contagious, but the value is in the reviews and testimonials from participants that speak of how the techniques and confidence learned in this class have actually saved their lives. A true testimony to the camaraderie of this class is the commitment and dedication of the community outreach volunteer Kathleen Dempsey. Ms. Dempsey is a certified RAD Instructor and has partnered with the City of Falls Church Police Department for over 14 years and faithfully organizes, attends and video tapes every class. She brings a sense of purpose and immediate credibility to the officers and the mission of RAD and her service to this community is invaluable. Additionally for the past 3 years the non-profit organization, **WeSupportTheGirls.org** have advocated for victims/survivors sharing their story and supporting the staff and the approximate 40 RAD participants in 2016. Lieutenant Joe Carter, Corporals Sharee Karlinsey, Sy Symoun, Rachel Henderson, James Brooks, PFC Joe Karlinsey and Fire Marshal/Emergency Manager Captain Tom Polera are all Certified RAD Instructors for the City of Falls Church Police Department. This year, in addition to providing two classes of their own, the City of Falls Church Police RAD Team once again assisted the Prince William County Sherriff's Office where they continued their effort of empowering women by teaching them self-defense techniques.



# Operations Division



## **Special Weapons and Tactical (SWAT) Team**

The Falls Church SWAT Team is a specialized unit of highly trained police officers deployed to handle violent and dangerous calls for service that exceed the expertise and/or tactical abilities and equipment of the first responders on patrol. The Team is grounded in basic common sense approaches that behold the preservation of life as their top priority in each and every training session and deployment mission. The SWAT Team members are comprised of officers from every shift/unit within the Department, providing an around the clock tactical capability 24 hours/7 days a week. The SWAT Team members are all actively involved in the National Capital Region's SWAT Association (NCRSA).

This Team provides the Police Department with a credible, effective and capable tactical response within the City's borders and assists mutual aid partners in the region. The Team trains monthly on situations ranging from barricaded gunmen, officer and citizen rescue, high risk entry, first aid skills, and response to numerous high-risk violence incidents. Every member attends an annual week long training event, where skills are honed and teamwork is developed in various disciplines. Each officer is also specially trained in a number of areas of expertise, ranging from precision marksman, less-than lethal force, breaching, command/control of volatile suspects and scenes, and a host of others disciplines.

On November 4, 2016, the SWAT Team was deployed to the Stratford Motor Lodge for a barricaded individual armed with a handgun who was identified as the suspect in two City convenience store robberies. During the suspect's crime spree he inflicted near-fatal injuries to each of the store employees and discharged a firearm in the commission of these crimes. With the assistance of the Arlington County SWAT Team and their Armored Vehicle, the Falls Church SWAT Team was able to negotiate with the suspect and sought his compliance to surrender, as he exited a hotel room he was taken into custody without injury to the officers or the suspect. This successful outcome was a direct result of mutual aid and the wide variety of training these officers endure each month to ensure the public's safety and the preservation of all lives is paramount .



# Services Division

The Services Division is comprised of Criminal Investigations, School Resources, and Community Services. The Services Division also coordinates and oversees all training for both sworn and civilian employees, maintains 23 police vehicles and trailers, and oversees the evidence/property function of the department which handles approximately 1,000 pieces of property annually.

## **Criminal Investigation Unit**

The Criminal Investigations Unit conducts investigations on all major crimes ranging from homicides and robberies to thefts and financial crimes. The detectives not only investigate criminal matters, but they are also responsible for processing crime scenes. Annually, the Criminal Investigations Unit investigates between 250 and 300 cases. Additionally, the Falls Church Police Department has one detective assigned to the SARs (Suspicious Activity Report) Task Force, which is part of the Federal Government's HIDTA (High Intensity Drug Trafficking Areas) group.

In 2016, the Criminal Investigations Unit was assigned 309 cases, down slightly from 317 in 2015. The total number of Part I Offenses, which include serious crimes such as murder, rape, robbery, assault, burglary, larceny, and motor vehicle theft, saw little change from 2015. There was a slight decrease in the number of Robberies involving a Firearm from 7 in 2015 to 5 in 2016. Cases involving fraud and identity theft remained fairly constant.

The Criminal Investigations Unit saw a number of personnel changes during 2016. The changes were due to the promotions of two detectives and the reassignment of two others. The transition time for the exchange in personnel has had a temporary impact on the Unit's case closure rate. The overall case closure rate was about 75% for 2016, as compared to 87% in 2015. Even considering this decrease, the case closure rate is comparable to the national and regional averages, which range from 68% to 77%.

Here are some highlights of just a couple of cases handled by the City of Falls Church Police Department's Criminal Investigations Unit in 2016:

Suspicious Circumstances – On April 8, 2016, the City of Falls Church Police Department was called to 417 W. Broad Street, The Gun Dude, for a report of suspicious circumstances. The employee of the business reported that a male caller had inquired about procuring short, fast burning fuses without a specific reason for the need. The employee felt that something was just not right with the call, so the information was forwarded to the Falls Church Police Department. The Falls Church Police officer brought the information to one of the Falls Church detectives and they began to look into the information. Based on the information gathered, police authorities in Missouri were contacted and provided the information that was obtained. Once the authorities in Missouri were alerted, they located and began to observe the suspect caller and noticed him acting suspiciously. This behavior, along with the information forwarded by the Falls Church Police Department, were then relayed to the Federal Bureau of Investigation and the Joint Terrorism Task Force.



# Services Division

The suspect was arrested for attempting to purchase suspicious items including threaded pipe. A search of the vehicle uncovered multiple pipe bombs and explosive materials. Based on information developed by the FBI and local police, it is believed that the suspect was planning to carry out a copycat bombing similar to the Brussels Airport bombing that occurred in March.

Bank Robbery - On June 10, 2016, City of Falls Church Police responded to a report of a bank robbery at the Capital One Bank located at 1100 W. Broad Street. The suspect entered the bank and handed a note to the bank teller demanding money. After the suspect secured the money into a blue bag, he exited the bank on foot and was last observed walking away on Falls Avenue. Falls Church Patrol units along with Falls Church Sheriff's Office personnel arrived on the scene and quickly established a perimeter and obtained the suspect description. The information was relayed to the units that were already in the area, including the Falls Church Crossing Guards on duty at the time. A suspect that closely matched the description was located walking on Haycock Road toward the West Falls Church Metro area. The suspect was stopped and witnesses from the bank positively identified the suspect as the one who had committed the robbery. From the initial report of the robbery, the information relayed from the dispatchers to the patrol units and the canvassing of the area, the suspect was located and apprehended within 7 minutes. Falls Church Detectives along with Federal Authorities determined that this suspect, known as the "Forever Loyal Bandit," was responsible for seven additional robberies. The suspect has plead guilty to all of the charges and is currently awaiting sentencing.

Bank Robbery- On September 14, 2016 a call was dispatched for a bank robbery in progress at the Suntrust Bank at 603 W. Broad St. As responding officers were surrounding the bank, a subject matching the description of the suspect came out of the rear doors of the bank. The officer at the rear of the building drew his service weapon and instructed the suspect to stop and put up his hands up. The suspect repeatedly disregarded the officer's commands. The officer, applying his training, moved to a more favorable position of cover until additional officers arrived. At that point, the suspect was taken into custody without further incident. Detectives and the FBI processed the scene and interviewed all bank personnel and witnesses. It was later determined that the suspect had also committed a larceny from the Exxon station in the 400 block of W Broad St. prior to going into the bank.

# Services Division

## Training

Training is a critical function of the Services Division. It keeps department personnel current with changing trends and technology. During 2016, Police Department personnel received over 4,000 hours of training. This training was in the form of Mandatory In-service Retraining, Legal Updates, Firearms Training, First Aid, CPR, OSHA mandated training, and Roll Call training that covers a vast array of topics and subject areas. During 2016, one recruit attend Basic Academy Training, which spans 20 weeks (800 hours).

In April 2016, the Department partnered with the Fairfax County Police and Sheriff's Office to host the 30<sup>th</sup> Anniversary of the Mid-Atlantic Association of Women in Law Enforcement (MAAWLE) Conference in Reston, Virginia.

## Professional Responsibilities

The public image of the Police Department is determined in large part by the quality of its response to allegations of misconduct by employees. The goal of Professional Responsibilities is to ensure that the integrity of the Department is maintained through an internal system of intensive, impartial review and investigation.

2016 IA Investigation Summary	Exonerated	Sustained	Active	Total
Response to Threat (Wildlife)	12	0	0	12
Response to Threat (Arrest) – Total	13	0	0	13
Empty-Hand Control	8	0	0	8
TASER Displayed	2	0	0	2
Firearm Displayed	3	0	0	3
Employee Conduct	4	1	1	6
Improper Vehicle Operation	0	2	0	2
Improper Vehicle Operation w/ Accident	1	1	0	2
Total	30	4	1	35

## Community Services Officer (CSO)

The Community Services Officer is responsible for providing home and business security surveys, coordinates the School Crossing Guards, provides educational programs for the City's elementary schools, as well as, the private/parochial schools, and conducts numerous training programs for our citizens and the business community. The CSO also reviews blueprints and building plans for construction projects in the City and makes recommendations based on Crime Prevention Through Environmental Design (CPTED).

# Services Division

The CSO also coordinates National and State Traffic Safety campaigns and assists in managing Traffic Safety Grant programs. Additionally, the CSO provides information for the weekly crime report and other press releases.

During 2016, the Community Services Officer:

- Conducted numerous Police Department tours to various groups and organizations.
- Coordinated a collection point for the National Drug Take Back Initiative which is sponsored by the Drug Enforcement Administration (DEA).
- Coordinated numerous traffic safety campaigns i.e. Bike To Work and Sober Ride.
- Continued the Bicycle & Pedestrian Awareness Week in conjunction with the Department's Traffic Unit targeting enforcement in shared use traffic areas.
- Participated in the Arlington/Falls Church TRIAD which is an organization that builds partnerships between senior citizens and law enforcement to enhance safety and improve quality of life.

## **School Resource Officer (SRO)**

The School Resource Officer is the liaison between the City of Falls Church Police Department and George Mason High School and Mary Ellen Henderson Middle School. The SRO is responsible for Law Enforcement and Crime Prevention on the campuses of George Mason High School and Mary Ellen Henderson Middle School. The SRO also provides student, staff and parent education on such topics as Drugs and Alcohol, Driver Safety, Internet Safety, Gangs, and Crime Prevention. The SRO and the School Division Safety and Security Supervisor work together fingerprinting, photographing and issuing employee badges to all Falls Church City Public School employees, as well as, maintaining and upgrading the school system's video surveillance system.

Some of the other classes/activities organized and presented by our School Resource Officer during 2016 were:

Classes presented at the High School level:

- 8th Grade Physical Science – Velocity & Speed
- Forensic Chemistry – Effects of drugs and alcohol
- US Government – 4th & 5th Amendments
- Driver's Education (10th Grade)
- Internet Safety (8th Grade)
- Drugs & Alcohol (9th Grade)

Classes presented at the Middle School level:

- Risky Behavior/Gangs/Crime (7th Grade)
- Character Education

All grades, meet with each classroom once during the school year.



# Services Division Highlights

## **Animal Control Unit**

The Animal Control Unit is responsible for the investigation of all animal related complaints. These complaints include, but are not limited to, Animal Bites, Animal Cruelty Complaints, Injured Animal (Companion Animals and Wildlife) Complaints, Animal Noise Complaints, Animal Quarantines, Impoundment of Companion and Wild Animals, Dog Licensing and any other call for service concerning animals. The Animal Control Unit receives, on average, 20 phone calls a day from citizens asking for advice or assistance. Becky Keenan, the Falls Church Animal Control Officer, is also a state certified Police Emergency Communications Technician and a trained Parking Enforcement Officer.

The Animal Control Officer responded to 364 calls related to companion animals in 2016. Animal Bite cases were up from 21 in 2015 to 30 in 2016. In 28 of those cases the animals were required to be quarantined. Falls Church did have 2 cases involving dogs coming into contact with wildlife handled as rabies exposure cases in 2016. In both of those cases, everyone involved tested negative for the rabies virus. There were 3 rabies exposure cases reported in 2016 that had 3 citizens undergo post-exposure rabies inoculations after being exposed to confirmed rabid animals. Additionally, the Animal Control Officer responded to 117 wildlife complaints in 2016, an increase of 8% over 2015.

Animal Control Statistics	2015	2016
Total Calls for Service	236	364
Assist Police Emergency Communications	16	15
Assist Other Jurisdictions	4	19
Animal Cruelty Complaints	12	13
Animal Quarantines	21	28
Animal Bite Complaints	21	30
Wildlife Complaints	108	117
Written Complaints	32	75
Contacted while off duty at home by PD	103	136

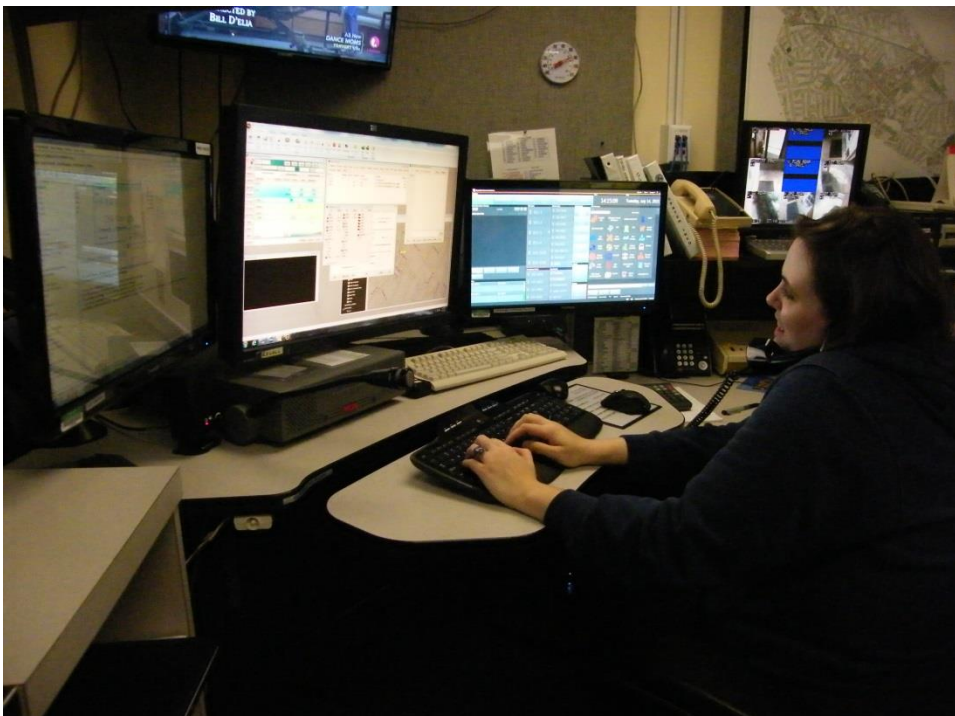
# Administrative Services Division

The Administrative Services Division oversees the Police Records and Emergency Communications Units, and manages technology systems in support of the Department's information functions. Administrative Services personnel maintain the Department's RMS (Records Management System) and CAD (Computer-Aided Dispatch) systems, which monitor and document calls for service, officer activity, incident reports, warrant tracking, crime statistics, stolen and recovered property, and investigative case management. Administrative Services also maintains the Department's Accreditation function, coordinates the Department's response to FOIA requests, and supports the Human Resources Department in the recruitment and hiring of Public Safety personnel.

## **Emergency Communications Unit**

The Emergency Communications Unit is the E-911 call transfer point for the City. The Dispatch Center provides 24/7/365 monitoring of the Police Department's communications channels, including:

- 911, emergency, and non-emergency phone lines, including TTY communications;
- Police, Sheriff's, and Public Works radio channels;
- the Police Mutual Aid Radio System for the National Capital Region;
- the National Warning System (NAWAS) emergency notification network;
- statewide and national criminal data communications networks (VCIN, NCIC, and NLETS).



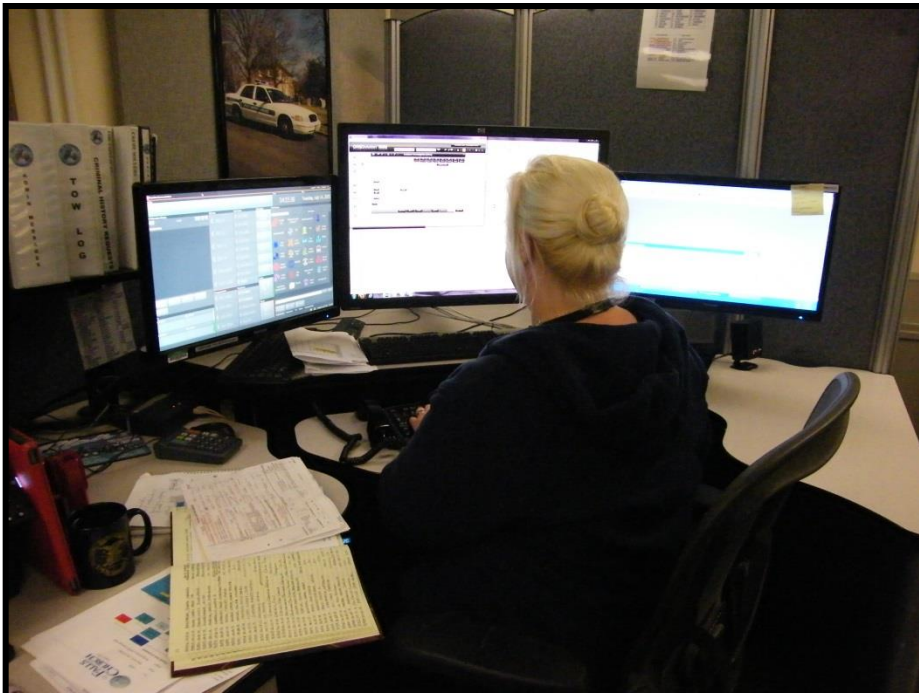
# Administrative Services Division

Emergency Communications Technicians also provide after-hours security for City Hall, public buildings, and public schools by monitoring the City's fire/burglary alarm system. Additionally, ECTs provide a contact point for citizens requiring after-hours access to police services or other City departments.

Once a request for service is received, the ECT will log the call in the CAD system, and dispatch officers or other first responders as appropriate. Call volume statistics for 2016 are summarized below:

	2015	2016
<b>Emergency (911) calls received</b>	1,406	1,507
<b>Non-emergency calls received</b>	48,201	48,224
<b>Total calls received</b>	49,607	49,731
<b>Calls dispatched</b>	~28,000	28,725

In addition, the Dispatch Center maintains the criminal warrant file system, processing approximately 400 warrants a year. ECTs also conduct computer records checks for approximately 8,000 motor vehicles and 8,500 drivers annually, for both the Police Department and the City of Falls Church Sheriff's Office.





# Administrative Services Division

## **Records Unit**

The Records Unit is a vital part of the overall operation of the organization and it also serves as the entry point to the Police Department for the general public's customer service needs.

Even though we have a comprehensive computerized Records Management System, the Records Unit still handles tens of thousands of paper records that help document every event and activity handled by the department. The unit records and reroutes every parking ticket, traffic summons, and arrest warrant. The unit also scans vehicle impound sheets, court orders, release forms and any other form of documentation that needs to accompany a police report. The Records Unit issues parking and drive-through permits to our City residents, and creates and distributes copies of records for numerous outside agencies, courts, and insurance companies. The Records Unit is responsible for managing and organizing traffic, criminal incident, and arrest documentation within the Records Management System, and provides clients with police reports, record checks for employment, and accident reports. The Records Unit processes and/or retrieves approximately 10,000 written reports, tickets and other similar information annually.



# Intersection Safety Program

## **Photo Red Light**

During 2016, photo enforcement of red light violations continued at two intersections in the City; East Broad Street and Cherry Street. and West Broad Street and West Annandale Rd. A total of 4,139 violation notices were issued in 2016 compared to 4,446 in 2015. The total number of violations has been trending downward since the program's inception. Current enforcement statistics are available on the City website, and are updated monthly.

## **Crossing Guard (School Bus Stop Arm)**

From its inception in October 2013 through October 2015, the School Bus Safety Program generated 1,416 citations to drivers who passed stopped school buses in violation of state code. During the 2015-2016 school year, the School Bus Stop Arm program was suspended following an opinion by Virginia's Attorney General, but was restored in October 2016 once appropriate legislative remedies were enacted. On November 30, 2016, both the School Bus Stop Arm and Red Light programs were suspended following a ruling by the Falls Church General District Court regarding enforcement under the current code. It is anticipated that both programs will be reinstated in early 2017.



# Fire Marshal and Emergency Management

The Office of the Fire Marshal and the Office of Emergency Management is a combined Division of the Police Department. This Division is comprised of one (1) Captain that reports directly to the Chief of Police. In addition to those primary duties, the City Fire Marshal is a law enforcement position and serves as part of the Command Staff within the Police Department. As such, the position supports any and all emergency incidents/events that occur within the City.

In the last six years, the City's focus on Emergency Management and planning has been ongoing and engaged with natural emergencies such as: an Earthquake, Hurricane Irene, Tropical Storm Lee, The Derecho, Super Storm Sandy and Winter Storm events. In recent years, the man-made tragedies in New Town, Connecticut and the increase in terrorism activity throughout the United States, has added the need to increased planning and response within all segments of the National Capital Region, including the City of Falls Church. As a result, many of the day to day functions described under the Office of the Fire Marshal are temporarily suspended or altered in order to meet the demands of Emergency Preparedness. In addition, with the growth of new construction projects throughout the City, the increase in population and impact of the need for preparedness and readiness, the demands placed on these functions will continue to increase.

## **Fire Inspection Program**

The Fire Marshal inspects and issues permits required by the Fire Code based upon occupancy type and hazardous operations. These occupancies include restaurants, places of assembly, child care facilities including home daycare, buildings with fire protection systems, pools, tents, automotive repair facilities, warehouses, industrial facilities, and any locations in the City using hazardous materials and operations, including fuel dispensing facilities. In addition, all City facilities are inspected by the Fire Marshal including Falls Church City Public Schools. These inspections are required on an annual basis by the Commonwealth of Virginia and NFPA.





# Fire Marshal

At the end of CY2014, a temporary part-time fire inspector (non-law enforcement) was hired to focus solely on the Fire Inspection Program. This resulted in CY2015 marking the first year that all inspectable commercial businesses were inspected and applicable permits issued at 100%. This also marked a 50% increase in revenue that was billed resulting from these inspections and permits which are required by code. The volume will only increase as the commercial density of the City increases. In addition, the skill set of this employee also provides the opportunity as a certified trainer in first aid and CPR/AED use to the Police Department as a cost savings

	INSPECTIONS	PERMITS	VIOLATIONS	REVENUE
CY 2016 Falls Church FM	296	280	929	\$62,467

The Fire Marshal reviews all documentation by third party qualified contractors selected by building owners to verify the maintenance, testing and performance of their fire protection systems. Inspections are also conducted on commercial properties on the basis of complaint. The administration of this program includes the financial accounting, billing and collecting of revenues associated with the Fire Inspection Program.

## **Fire Investigations**

The Fire Marshal is responsible for origin and cause investigations involving fire and explosions, as well as, environmental crimes. There were seven fires reported in 2016 which includes two vehicle fires. These incidents resulted in 4 minor injuries. The most significant fire was a residence on Timber Lane. Total fire loss for the City for CY2016 is estimated over \$325,000.

## **Plans Review, Inter-departmental & Inter-jurisdictional Assistance**

The Fire Marshal assists other City departments including Development Services and Public Works in the review of plans for all new and/or existing structures in the City. Plans review continues to dramatically increase the workload for this position. Projects completed include the Harris Teeter, Tinner Hill and Kensington projects. Additional time was spent continually reviewing the Mason Row project and the accessibility concerns regarding future projects on Railroad Avenue. Other reviews include assisting Recreation and Parks in the preparation for Special Events such as the 4<sup>th</sup> of July, as well as, Falls Church City Schools All Night Grad Party.

# Fire Marshal

The Fire Marshal also serves on the City Health and Safety Inspection Task Force. Additional committees include the Northern Virginia Joint Committee on Fire and Arson Investigation and the Council of Governments - Fire Prevention Group.

## Accomplishments:

- Meets or exceeds all state regulatory requirements for the Office of the Fire Marshal, including advance certifications in fire origin and cause.
- Attended Post-Blast ATF Training for Investigations.
- Serves as the Training Chair for the Northern Virginia Joint Committee on Fire and Arson Investigation.
- Review and regulate special events including 4<sup>th</sup> of July and the All Night Grad Party at GMHS.
- Serves on the International Association of Chiefs of Police, Arson and Explosives Committee.
- Fire Inspector completed Virginia Fire Marshal Academy for the Basic Fire Investigation School and ATF Arson training.



# Emergency Management

## **Office of Emergency Management**

Emergency Management provides the leadership, coordination and operational planning that enables the City's response to, and recovery from, the impact of natural and man-made hazards. OEM's responsibilities are local and regional in nature, and are components of the Department of Homeland Security. OEM ensures the City meets and maintains the goals of the National Incident Management System (NIMS). This is accomplished by promoting emergency planning, public education and emergency training and exercises throughout the City. Emergency Management is divided into five phases; Protection, Mitigation, Preparedness, Response and Recovery. The City Manager serves as the Director of Emergency Management, while the City Fire Marshal serves as the Coordinator of Emergency Management.

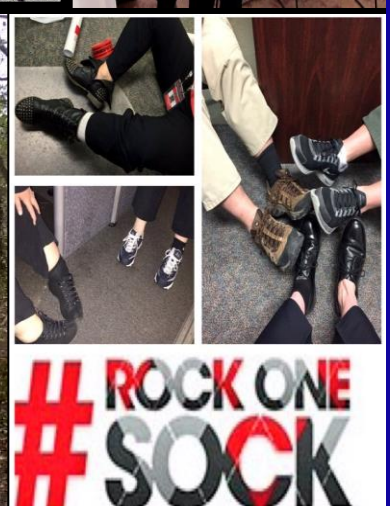
Programs administered by OEM include the management of the Emergency Operations Center (EOC), review and updates of the following: Emergency Operations Plan (EOP), Continuity of Operations Plan (COOP), Regional Hazardous Mitigation Plan, NIMSCAST Compliance Reporting and the Local Capability Assessment for Readiness (LCAR) report. Additional management of communication programs under OEM includes WebEOC, Alert Falls Church, Satellite Phones, Video Tele-Conferencing (VTC) and the administration of the Government Emergency Telecommunications Service (GETS) cards. Collateral duties for the Coordinator of Emergency Management include attending meetings with the Northern Virginia Regional Emergency Managers. OEM also serves as a point of contact for the Virginia Department of Emergency Management and the Council of Governments Emergency Managers sub-committee.

### Accomplishments:

- Approved the 2016 City of Falls Church Emergency Operations Plan (EOP) to meet compliance with Federal and State requirements.
- Received Local Emergency Performance Grant from the Virginia Department of Emergency Management managed by the Emergency Manager/Fire Marshal. The 2016 Grant funded the new 100% electric Utility Task Vehicle that benefits response needs during Special Events.
- Update of the Hazard Mitigation Plan as part of a regional effort to include 20 jurisdictions (to be ratified by City Council in early 2017).
- Co-Design and conducted an Active Shooter Complex Coordinated Attack, Table-Top Exercise with Alexandria and Arlington.
- Served as Liaison with Fairfax Health Department of Zika Virus concerns impacting the City of Falls Church.
- Assist in development of Incident Action Plans for Falls Church City Schools sponsorship of the Peruvian Elections.
- Co-Authoring White Paper in support of VDEM/COG Regional Planners.
- Conducted the annual "Praise and Preparedness" meeting that focuses on the needs and services that can be provided between Government and our Faith-Based Community. This included additional training sponsored for the Virginia Fusion Center focusing on safety and security of Houses of Worship.
- Completed Local Capability Assessment for Readiness (LCAR) report to the Commonwealth of Virginia, as required.



# A Snapshot of 2016





# A Snapshot of 2016





A Snapshot  
of 2016





# Annual Recognition of Public Safety Best Practices



Gold Cross Lifesaving Award



Operations & Services Commander Award  
Robbery 7/11 & Exxon



Administrative Commander Award  
Accreditation



Administrative Commander Award  
Accreditation



See Something ~ Say Something  
The Gun Dude



Administrative Commander Award  
Accreditation



Employee of the Year Ceremony 2016



Services Commander Award



# Annual Recognition of Public Safety Best Practices

## The Chief of Police Award

Administrative Assistant **Nancy Kent** was awarded the **Chief of Police Award** for her extraordinary effort with the Police Department's Accreditation process. Ms. Kent has a keen and critical eye for administrative excellence which fortifies our policies, practices and aptitude as a Police Department.



Parking Enforcement Officer (PEO) **Buddy Turner** was awarded the **Chief of Police Award** for extraordinary public service in his day-to-day job as the PEO. His commitment to service is above and beyond any expected measureable performance goal. Most importantly Buddy's personal connection with all City and public safety employees makes for a special cohesive ethos in service.



## Volunteers in Police Service An Extraordinary Gift of Time & Talent



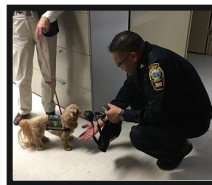
Chaplain  
Jack Sawyer



RAD Instructor  
Kathleen  
Dempsey




Retired Officer  
Paul Whitney



Manassas Therapy Dogs  
<http://manassastherapydogs.org/Home.html>



BEARDS  
4  
BUDDY  
  
FCPD 2016





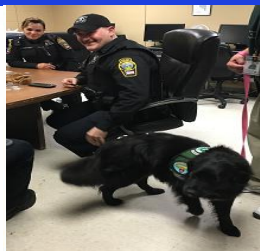


# FINAL REPORT OF THE PRESIDENT'S TASK FORCE ON 21ST CENTURY POLICING MAY 2015

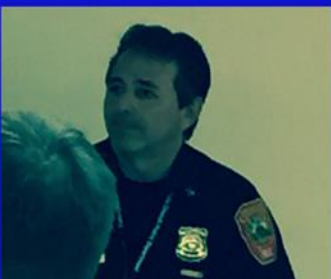


SEPT 7 2016

## Praise & Preparedness



Community Partnerships Build Resilience



**National Prescription Drug Take-Back Day**

Turn in your unused or expired medication for safe disposal

Visit [www.dea.gov](http://www.dea.gov) or call 800-882-9539

**LOCK IT OR LOSE IT**

Keep your belongings safe. Lock your car. Don't be a victim.

**Don't rely on luck.**

**Choose SoberRide.**



Circa 1968 to 2016





W. L. G.